

ANNUAL REPORT 2019

VILLAGES
of San Mateo County

*Neighbors Helping
Neighbors*

We enable seniors to live in their own homes independently, connect with their community, and age with dignity and grace.



Our Services Include:

- Stimulating social, cultural, and learning activities
- Rides to medical appointments, grocery shopping, hair salons, ...
- Home safety evaluations
- Minor home repairs (installing grab bars, reinforcing handrails, ...)
- Computer, cell phone and other technology assistance
- Help with simple home and yard chores

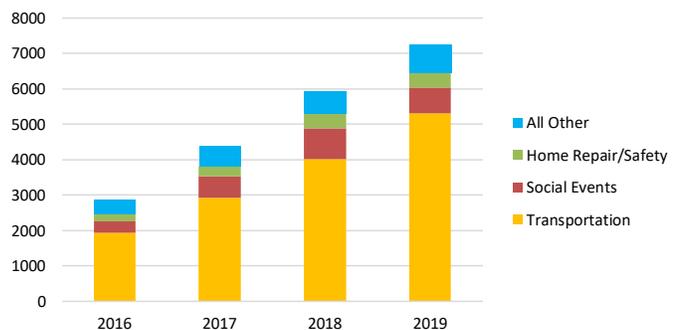


Join our village as a member or volunteer!

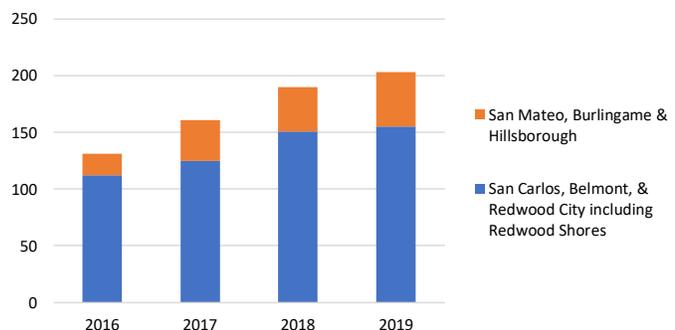
IMPACT HIGHLIGHTS THIS YEAR

Gave rides to our members 5,299 times
12,367 hours of service by our volunteers
745 total attendees at our social events

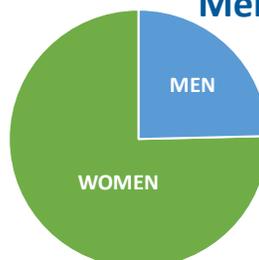
Number of Services Delivered



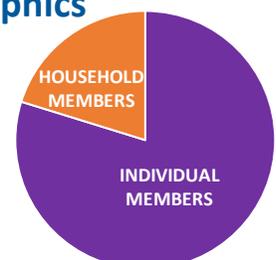
Membership



Member Demographics



Average age is 83 years



MESSAGE FROM THE EXECUTIVE DIRECTOR

2019 was a stellar year for Villages of San Mateo County (VSMC). We thoroughly enjoyed numerous intergenerational projects. Not only the expanded partnership with **National Charities League** but a special event with the **Young Men's Service League**, our USF intern, and the ongoing engagement of other volunteer youth who chose to share their energy, gifts and talents with our members. What a boost of encouragement for young and old alike!

VSMC has elevated its impact through creative partnerships. By partnering with **HIP Housing, Rebuilding Together Peninsula, Center for Independence of Individuals with Disabilities**, our local **Senior Centers** and **Meals on Wheels**, just to name a few, we are able to be more comprehensive in addressing the needs of our members. Some members need elevated services and some need help identifying a way to engage a dormant hobby or neglected passion.

Our volunteers continue to listen actively and then get busy with an implementation strategy. We are fortunate to live in such a vibrant, caring community. With your help we will continue to redefine aging and expand our social events and lifelong learning activities.

We aim to become known as the essential partner for services and programs for seniors throughout our community. With your support we will not only expand our member and volunteer ranks in **Burlingame, Hillsborough, San Mateo, Belmont, San Carlos, Redwood Shores and Redwood City** but to be a resource to start Villages in nearby communities. Thank you for your genuine caring.

Linda Burroughs,
Executive Director
lindab@villagesofsmc.org

BOARD OF DIRECTORS

Scott McMullin, <i>President</i>	Dave McClure, <i>Treasurer</i>
Patrick Brown, <i>Secretary</i>	Wen Chang
Eric Hanson	Deborah Flaherty
Victoria Kline	Irene Liana
	Randi Kutnewsky



High school girls providing a Technology Skills Workshop for our seniors (partnership event with National Charities League, Crystal Springs chapter)



Volunteers moving furniture for a village member



Village members on one of our excursions



Village members at lunch during an excursion

Member Survey Results:

- 100% said they have greater confidence in their ability to live at home.
- 60% said they are more socially engaged because of events that have been provided by the Village.
- 70% said it is easier to get to appointments and activities because of the transportation provided by the Village.
- 45% said they learned more about healthy living because the Village encouraged or enabled them to attend classes, talks, and workshops.
- 80% said they feel that their home is safer because of safety evaluations and improvements done by the Village.

Volunteers

Volunteers are a key component of our success because our services are provided almost entirely by volunteers, thus keeping our costs low. Plus, the contact between our volunteers and our village members creates social interaction and a wonderful sense of community and goodwill. 58 people completed our extensive new-volunteer training and vetting process during 2019, enabling us to grow our number of volunteers to keep up with membership growth.

Finances

The financial status of VSMC is strong. **Income in 2019 was \$230,750**, including an unexpected and generous legacy gift which will enable us to expand our offerings plus increase our financial reserves. Overall, we received \$84,665 in membership dues, \$75,212 from grants, \$67,857 from donations, and \$3,016 other income. **Expenses were \$154,283.**

VILLAGES OF SAN MATEO COUNTY DONORS

VSMC extends its sincere thanks for the generous financial support and in-kind gifts received from the following major donors:

- City of San Carlos
- Dignity Health Sequoia Hospital
- PAMF Community Health Care Endowment
- Paula Thompson Legacy
- Peninsula Health Care District
- Redwood City Parks and Recreation
- Sequoia Healthcare District
- Trinity Presbyterian Church of San Carlos
- West Valley Federated Women's Club